

DialCare Urgent Care

DialCare Urgent Care is a part of the DialCare Physician Access program. It is a modern, easy-to-use telemedicine solution for non-emergency illnesses and general care.

Members have a direct access to state-licensed and fully credentialed doctors, via phone or video consultations, to receive treatment and advice for common ailments, including colds, the flu, rashes, and more.

Doctors are available 24 hours a day, 365 days a year, allowing members convenient access to quality care from home, work or on the go.

When medically appropriate, a DialCare doctor may prescribe a short term, non-DEA controlled medication that you can pick up at the pharmacy of your choice.



What conditions can be treated?

- **Respiratory Concerns** including asthma, sinus infections, bronchitis, sore throat, cold & flu
- **Skin & Immune Conditions** such as allergies, skin inflammations, rashes, and insect bites
- **Musculoskeletal & Injuries** such as joint aches & pains, sports injuries, and gout
- **Digestive & Internal Issues** including digestive issues and urinary tract infections
- **And More!**

When to use DialCare Urgent Care:

- For non-emergency medical issues, questions and concerns
- During or after normal business hours, nights, weekends, and holidays
- If you live a significant distance from a primary care doctor or when one is not available
- When traveling and in need of non-urgent medical care or advice

How it Works:

1.

To register, follow the link you received in the confirmation email, download the DialCare mobile app or visit our website. If you're having problems registering, you can call DialCare's toll-free number for assistance.

2.

Once registered, you can log in to the DialCare member portal or through the mobile app to begin requesting consults and to update your medical history. You can also call our toll-free number.

Disclosure: THIS PLAN IS NOT INSURANCE and is not intended to replace health insurance. Certain services may not be available in all geographical locations.

The products and services listed are a representation of the discounts and some of the providers available which may change from time to time.